

## MOBILE TRAVEL APP

The Travel Assistance Portal can be accessed through AXA’s Webcorp Travel App for mobile phones (Apple & Android). Users will have access to many of the same great features from the portal, along with geo-tracking capability (location based services). **Please note:**

- The app does not send pushed alerts and requires user to pull desired information.
- This app is designed for mobile phones and may not be compatible with other devices, such as tablets.



### LATEST ALERTS:

Real-time health and security alerts from the country selected, as well as World Health Organization (WHO) news.

### PROVIDER LOCATOR:

Tool to find medical providers close to your location or close to any point in the world.

### COUNTRY INFORMATION:

Useful information about the country selected such as embassies, airports, passport and visa requirements, risk ratings, a currency converter, emergency numbers, public holidays, and daily life information – office hours, banking information, electricity voltage, required clothing, and tipping customs.

### CHANGE COUNTRY:

Tool to select the country where the user would like to receive information from.

### MY FAVORITES:

Key information selected by you which is then stored in your phone for future review, such as provider information, security and health alerts, and country specific information.

### INSTRUCTIONS TO ACCESS:

1. Download the app from the [App Store](#) or [Google Play](#).
2. Users will sign in\* using their registered username (e-mail) and password.
3. Begin accessing the app!

\* Note to first-time users: To log on to the app, you should have registered previously on the web portal as instructed. You will need the email address and password used during your registration.